

MINUTES
HEALTH IN DACORUM
20 JUNE 2018

Present:

Members:

Councillors:	Birnie	Taylor (Vice-Chairman)
	England	Howard
	Guest (Chairman)	Maddern
	Hicks	

Officers: M Sells Member Support Officer (Minutes)

Also Attendance:

Dianne Curbishley	Director of Nursing & Quality & Deputy Chief Executive HVCCG
David Evans Ted Maddex	Director of Commissioning HVCCG Commissioning Manager, Adult Care Services HCC
Kevin Minier	Chair, Dacorum Patients Group

The meeting began at 7.30 pm

13 **MINUTES**

The minutes of the previous meeting from 07 March 2018 were agreed by the Members present, however Edie Glatter's name has been spelt incorrectly and therefore requires correction before the minutes can be signed off:

Action Point: Member Support to correct the spelling and forward the minutes to the Chair for sign off.

14 **APOLOGIES FOR ABSENCE**

Apologies for absence were submitted on behalf of Edie Glatter, Helen Brown, Cllr Timmis

Cllr Brown was not present.

15 **DECLARATIONS OF INTEREST**

There were no declarations of interest.

16 **PUBLIC PARTICIPATION**

There was no public participation.

17 **ACTION POINTS**

The Actions points from the previous meeting were reviewed and agreed, outstanding action points are listed below along with the actions points added from the meeting held on June 20 2018.

07/03/18	Helen Brown to circulate the full WHHT staff survey to the Committee	H Brown	Outstanding Member Support to chase
07/03/18	Cllr W Wyatt – Lowe to circulate HCC Public Health meeting notes on 8 th March Committee Members	W Wyatt-Lowe	Outstanding Member Support to chase
07/03/18	Cllr Maddern to Liaise with CCG and advise Member Support, Copying the Chair & Vice Chair, as to when the SOC is due to come out so Health Committee meeting can be planned to discuss (please see the below notes on the discussion)	HVCCG / Member Support	To be kept on the agenda as an action point and followed up with an additional special HD meeting in October to discuss this particular issue.
20/06/18	Minutes of the previous meeting to be corrected and forwarded to the Chair to be signed off	Member Support	
20/06/18	CCG Workforce Review update at next meeting	HVCCG	
20/06/18	Feedback on survey for the times of Urgent Treatment Centre to be circulated to Members	HVCCG	HVCCG to send to Member Support to circulate
20/06/18	Date of the Public engagement to be circulated to Members through Members news	HVCCG / Member Support	
20/06/18	Step Down Care to be included on the September agenda	HVCCG	
20/06/18	Dates for tour of Marlowes Health Centre to be agreed	Member Support	Member Support to liaise with Mark Graver and Members to arrange.

Notes of the SOC Action Point

There was a meeting held this morning (20/06/18) to further discuss the Strategic Outline Case , there is still a piece of work to do on the Finance assumptions and activity modelling as well as what the new building will contain.

Work will continue through July and August with a view to involving public engagement in September. HVCCG would like to clarify this is not a formal consultation but more a way to gage what the public think of the plans.

Once discussion with the public has been completed and the information consolidated HVCCG would be looking at presenting to their Board in late December or January.

All Committee Members agree this is a very important issue which requires a special additional meeting in October to go over the findings.

After the presentation to the Committee a further presentation will be offered to outside Members.

Cllr England would like to ensure the additional meeting is timed so that the results of the Public engagement are available and can be shared with the Committee Members.

Action Point – HVCCG to advise Member Support when the Public Engagement is about to begin so that Members can be informed through Members News.

18 HVCCG UPDATE

David Evans provided the following Update to the Committee Members

Between January 31st and March 28th a Public Consultation was conducted regarding the opening hours of the Urgent Care Centre and the expiration of the current contract at the West Herts Medical Centre.

The results and outcomes are as follows:

Urgent Treatment Centre

For the past year the Urgent Treatment Centre has been running reduced hours from 8am to 10pm, part of the reason this decision was made was due to the staffing issues and the low number of people using the service over night (between 4 and 6 per night).

The public were asked to give their preference from the following options:

Should the centre be open: 8am – 10pm
8am – Midnight
24hrs

The public's preference was for the centre to remain open 24 hours a day.

However, taking into consideration the staffing issues, low demand and advice from clinicians a recommendation was put to the board for the centre to remain open from

8am – 10pm with a work force review scheduled to see if extended opening hours would be a possibility.

The out of hours 111 service is still available and gives a comprehensive assessment of each case via a trained professional, when required a house visit can be performed by an on call Doctor.

West Herts Medical Centre

The current GP Contract is about to expire, the options were to either retain a Duty Service or invite local practices to bid to use the surgery as branch of their existing practice,.

Following the Public Consultation and taking into account all the information a recommendation was given to the board that the Branch Surgery option would be the most beneficial.

It is unclear at the stage if it will be used as a branch for one or multiple surgeries, but more information will be known in October.

Cllr Taylor acknowledges how difficult it is to make these decisions but understands why the recommendations were made.

Cllr Guest is disappointed that HVCCG were unable to deliver the 24hr service especially after the results of the public consultation.

Cllr Taylor asked for clarification regarding the services provided by the new Marlowes Health Centre. David Evans provided the following explanation:

The centre houses 2 main services, Hertfordshire Partners Foundation Trust & Hertfordshire Community Trust as well as Dentistry and the Child & Adolescent Mental health services.

Combining the services in the same building provides a more collaborative way of working and provides a more cohesive service for the community.

Action Point: Feedback on the survey for the times of Urgent Treatment Centre to be provided to the Committee Members.

Action Point: CCG workforce review follow up to be provided at the September meeting.

Action Point: Urgent Treatment Centre feedback to be provided at the September meeting.

Action Point: HVCCG and Cllr Madden to liaise with Member Support regarding the October additional meeting to discuss the Strategic Outline Case.

A presentation regarding the 2018 - 21 Carers Strategy was provided by Ted Maddex – Commissioning Manger, Adult Care Services HCC.

Hertfordshire County Council has had a Carer's Strategy for many years, it is refreshed every 2 – 3 years, and the new strategy has just been launched.

The CCG and the Health Trust have their own strategies for dealing with carers but this is one of the places where they are linked to together through common strands.

Herts County Council provides 1.6 million pounds of funding to carers and organisations as well as additional specialist funding for people with disabilities and those with mental health issues.

In the 2011 census there were over 108,000 people nationally who identified themselves as carers, 14,800 of those are living in Dacorum, with similar figures being reported in neighbouring boroughs.

Encouraging people to register as a carer is important so that they can access the various organisations which are there to provide advice and support.

The objectives of the new strategy are to enable carers to:

- Carry on caring if they want to
- To receive good quality information and advice when they need it
- Be recognised, feel respected and heard as carers
- To have a life outside of caring, to access their local community and local services
- To stay mentally and physically well
- To be safe
- Access full benefit and entitlements and financial advice
- Receive consistent joined up services

This is a much more fluid strategy which will be reviewed as it moves along.

A key part of the strategy's success will depend on making sure the local services are mapped and made available for the carers in that area.

Cllr Taylor feels that item 7 "financial advice" is a welcome addition; through personal experience he feels this causes a great deal of stress and anxiety.

Cllr Maddern left the meeting 20.40

Cllr Hick and Cllr Howard feel the forms are very complicated and that people struggle with the online self-assessments, if someone was on hand to help with these issues it would make a huge difference.

Cllr Birnie issued a report to Members prior to the meeting and welcomes questions and comments.

NASCOT LAWN

The current provision does not appear to be working and there are a number of complaints from parent carers being received.

The recommendation by members was that the new service was in places before the closure however this seems to have been ignored.

PATIENT FLOW

In 2016 41 beds per day were tied up with people who had finished their health pathways but could not leave for one reason or another, this has been reduced to 27 per day in 2018 with the target set at 22.

Changes are being made and the service is improving, however The CEO is leaving Watford Hospital and this may cause some delays with further progress.

21 HERTFORDSHIRE COUNTY COUNCIL ADULT CARE SERVICES

Cllr Guest provided the Members with a copy of The Carers Strategy for Hertfordshire: 2018

Work continues on the discharge plan and follows up care as well as detox strategies.

Cllr England questions where the money will come from after Brexit, Cllr Guest informs the Members that there will be no impact.

Cllr Birnie feels that Watford Hospital performed very well overall, especially communication, although there are issues on the clinical side these issues are being addressed.

Action Point: Step down care to be covered in the presentation in September.

22 WORK PROGRAMME

Ward issues from other Councillors needs to be added as an ongoing agenda item.

GP Provision in Berkhamsted has been added to the agenda for September

Flexi care / Wrap around Provision will be moved back to December

There were no other items to be added to the work flow.

Action Point: Visit to the Health and wellbeing centre date to be confirmed – Member Support.

The Meeting ended at 9.50 pm